

Complex Long-Term Conditions Service

Lived Experience Advisory Group

What does the project involve?

In the UK a growing number of people are living with conditions like diabetes, heart failure or problems with breathing. It is important that the NHS can provide joined up and timely care for the growing number of people affected.

Our project aims to make healthcare better for people with long term conditions by making sure hospital doctors, GPs and community services work more closely together. To do this, we're designing and testing a 'Complex Long-Term Conditions Service'.

We're forming a group of people with first-hand experience to share their thoughts and help inform the design and delivery of this service.

What will a member be involved in?

You will be able to:

- Join group meetings to share your experiences and ideas on the project.
We expect to hold 3-4 meetings over 6 months, with a combination of in-person and virtual sessions
- Provide feedback on communications and messages to be sent to patients, such as letters and leaflets
- Take part in surveys or questionnaires that capture the experience of long-term condition management

There may be other opportunities for you to provide input into other aspects of the programme as well.

Who can get involved?

To take part, you are:

- An individual with lived experience of two or more long-term health conditions (including but not limited to diabetes, heart problems, respiratory conditions (such as COPD) or high blood pressure
(we would also welcome those with lived experience of acting as a carer for someone with multiple long-term conditions)
- Currently living in one of the following London boroughs: Barnet, Camden, Islington, Haringey or Enfield



- Available for up to 1.5 - 2 hours a month over the next 6 months, starting in November 2024
- No previous experience is needed, just an interest in sharing your views and experiences to improve health and care

Reimbursement:

Participation will be reimbursed at £25.00 per hour.

Reasonable and necessary expenses, including travel costs for in-person meetings, will be reimbursed.

Contact Details:

For more information or to apply to the lived experience advisory group, please contact the North Central London Health Alliance team on: nclha@uclpartners.com

Please register your interest by the end of the day on Friday November 8th 2024.

If you have any questions or concerns about participating, please let us know and we can ensure we accommodate your contribution in a way that's best for you.